Frequently Asked Questions
PostNL Password Policy

Password settings

What are the PostNL password settings?

- The PostNL password must meet the following requirements.

Property	Requirements
Characters allowed	a – z A – Z 0 – 9 * # $ % ^ & * - _ ! + = [ ] { }	\ : ' , . ? / ` ~ " ( ) ;
Characters not Allowed	spaces Unicode characters
Password restrictions	Your password has at least 12 characters and a maximum of 64 characters. Your password requires 3 out of 4 of the following categories: Lowercase characters Uppercase characters Number (0-9) Special characters (see password restrictions above) Your password cannot contain any part of your first name, last name, full name or (unique) personnel number.
Not allowed: Allowed:	Your full name is for example: Erin Hagens Password: Erin2017 (not allowed) It is not allowed to use "erin" or "Hagens" in your password. Password: Er!nH@gen3 (Allowed).
Password history	You cannot re-use your last 10 passwords.
Not allowed:	Old already used passwords: Password1, Password2, Password3. Current password: Password4 New Password: Password2 (Not allowed) New password Password5 (Allowed)
Not allowed:	It is not allowed to use frequently used or context dependent passwords, for example: "Welcome00", "TheHague2020", "Summer2019" Furthermore, the use of sequential passwords is not allowed. Examples are: "Welcome01" and "Welcome02" and so on.
Create a password with the help of the passwordgenerator.	http://passwordsgenerator.net/ http://www.onlinewachtwoordgenerator.nl/